

# JOIN US AT AN UPCOMING EVENT



**10  
MAY**

## Leadercast



**LEADING  
HEALTHY  
Teams**

9:00 a.m.-3:30 p.m. (check-in starts at 8:00 a.m.)

ACC Granum Theatre, 665 Johnson St.

Leadercast is the largest one-day live broadcast leadership event in the world. Speakers this year include: *Gayle King ~ Marcus Samuelsson ~ Ginger Hardage ~ Juliet Funt ~ Patrick Lencioni ~ Craig Springer ~ Andy Stanley ~ Carla Harris ~ Dr. Caroline Leaf ~ hosted by Tripp Crosby.* **Leading Healthy Teams** – What defines a team’s success? Is it based solely on achievement, or is there more to the story? The best leaders know a successful team is made when focus, care, attention and development is directed to its members. Healthy teams yield fulfilled employees, effective collaboration, high organizational engagement and greater long-term success. Interested in attending? Tickets are \$70 for chamber members (\$100 for prospective members). Contact us at [info@alpenachamber.com](mailto:info@alpenachamber.com) or 989.354.4181. **2019 Sponsors include:** Northland Area Federal Credit Union, Northeast Michigan Human Resource Association, Accident Fund Insurance Company of America, Community Foundation for Northeast Michigan, Alpena Power Company and Blue Cross Blue Shield of Michigan.

**17  
MAY**

## *Good Morning Alpena Breakfast – Grow Your Leadership*

7:00 a.m. breakfast, 7:30 a.m. program

Alpena Senior Citizens Center, 501 River St.

Cost is \$10 per person. Advanced registration required to [info@alpenachamber.com](mailto:info@alpenachamber.com) or 989.354.4181.

Sponsored by Blue Cross Blue Shield of Michigan.



**23  
MAY**

## Award Worthy Customer Service

7:30 a.m.-11:00 a.m.

Alpena Community College CTR Room 106, 665 Johnson St.

In today’s competitive marketplace, how do you differentiate yourself through customer service that is “Award Worthy?” If we are to be worthy of our customer’s on-going business, we need to build a culture of excellence that permeates every level of the organization. This half day session will provide the tools and skills to take your Customer Service culture to a new level.

Cost is \$25 for Sponsor, Partner, Leader and Chairman Level Members; \$35 for Business Level Members; and \$50 for Prospective Members. Advanced registration is required to 989.354.4181 or [info@alpenachamber.com](mailto:info@alpenachamber.com). Sponsored by Northland Area Federal Credit Union.

**6  
JUNE**

## *Good Mid-Day Alpena Lunch - Young and Successful in Alpena, MI*

11:30 a.m. lunch, 12:00 p.m. program

Alpena County George N. Fletcher Public Library, 211 N. First Ave.

Cost is \$10 per person. Advanced registration required to [info@alpenachamber.com](mailto:info@alpenachamber.com) or 989.354.4181. Sponsored by Lappan Agency & Auto Owners Insurance.

